

Re: System VPD showing 'incorrect' serial number

Source: <http://unix.derkeiler.com/Mailing-Lists/AIX-L/2005-08/0077.html>

From: JOSEPH KREMBLAS (*JKREMBLAS_at_REDHEARTGIFTS.COM*)

Date: 08/11/05

Date: Thu, 11 Aug 2005 12:24:53 -0700
To: aix-l@Princeton.EDU

Oh Dear . . . No, please no . . . not the brain police! Run for your lives
) The sky is fallin' . . . the sky is fallin'. No more coffee for you,
Sir!

-----Original Message-----

From: Robert Miller [mailto:rmiller@smud.org]
Sent: Thursday, August 11, 2005 12:20
To: JKREMBLAS@REDHEARTGIFTS.COM
Subject: RE: System VPD showing 'incorrect' serial number

ROFL...

Dude, have some coffee... that, or switch to decaf ;)

Sadly, it's all too true though ;P

--rm

-----Original Message-----

From: IBM AIX Discussion List [mailto:aix-l@Princeton.EDU]On Behalf Of
JOSEPH KREMBLAS
Sent: Thursday, August 11, 2005 12:09 PM
To: aix-l@Princeton.EDU
Subject: Re: System VPD showing 'incorrect' serial number

Hard to read? In "Americus," it's close to IMPOSSIBLE to "rub out" the
serial number.

Again, the standards and policies in, or, the, "non-US" and/or "non-U.S.,"
territories, possessions, and/or "States," or "the States," or "State" are
different--and "I. B. M." and/or "I.B.M" and/or "IBM" and/or "IBM
Corporation (in N. Y. S.)" knows this association of difference, as well.
Without and/or within getting into the "semantics" belonging ("of") this
discussion, the place to submit such "VPD" data is in Poughkeepsie, New
York. Don't believe me? Check it out yourself--Oh Dear!, been doing this
for WAAAAAAAAAAAAAAAAAY TOOOOOOOOOOOOOOOO LOOOOOOOOOOOOOOOOOOOOOONG.

AIX-L: Re: System VPD showing 'incorrect' serial number

"And the veil was lifted . . . and they were shocked and stiffened their necks and rejected . . ." ---"Anonymous".

Best Regards, I Am,

Joseph Kremblas

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"Doubt is a pain too lonely to know that faith is his twin brother."

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-----Original Message-----

From: IBM AIX Discussion List [mailto:aix-l@Princeton.EDU] On Behalf Of BRUCE HARVEY

Sent: Thursday, August 11, 2005 10:42

To: aix-l@Princeton.EDU

Subject: Re: System VPD showing 'incorrect' serial number

Re: System VPD showing 'incorrect' serial number

AIX-L: Re: System VPD showing 'incorrect' serial number

The 'sticker' on the front is hard to read ... could go either way, in my opinion. This was a used machine, and I think the stickers they print for these are not as good as the ones for 'new' machines.

>>> JKREMBLAS@REDHEARTGIFTS.COM 08/11/05 1:27 PM >>>

What is the S/N on the physical machine (not the logical)?

--joseph.

P.S. The real answer will most definitely and most absolutely differ for each individual in different parts of "IBM" throughout the "world".

-----Original Message-----

From: IBM AIX Discussion List [mailto:aix-l@Princeton.EDU] On Behalf Of Robert Miller

Sent: Thursday, August 11, 2005 09:56

To: aix-l@Princeton.EDU

Subject: Re: System VPD showing 'incorrect' serial number

Personally, I'd tell them to send a CE out and verify that it says what you see that it says. I've had fun dealing with IBM and their wonderful machine database(s)... where one side of the house thinks it's installed in New York, even though they have sent out a CE to verify that it's installed at your site... ..twice...

So, good luck getting IBM to fix their database info – but that really is what you need to do, IMO... my sympathies.

--rm

-----Original Message-----

From: IBM AIX Discussion List [mailto:aix-l@Princeton.EDU] On Behalf Of BRUCE HARVEY

Sent: Thursday, August 11, 2005 9:39 AM

To: aix-l@Princeton.EDU

Subject: System VPD showing 'incorrect' serial number

All ...

I've got a power4 p630, 7028-6C4 whose vital product data shows (when I execute lscfg -vp) the serial number to be 10-11224 ... and IBM and Agilysys (who we bought it through) show it to be 10-1122A, and they're telling me I'm wrong.

Do I need to change the VPD? If so, how? Diag would seem to be the way to go, but it won't go there that I can find.

Do I need to get a 2x4 and convince IBM and Agilysys that their records are faulty (misread by someone and now semi-permanently etched into the consciousness of both corporations) and try to get them to change things

...

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... so that when I have a hardware problem and need to call Hardware Support and can't get into the Data Center because of rules (so can't view the label that says, "really -A," on the front of the cabinet) and I execute lscfg -vp to get the cabinet serial number I won't be sent to entitlement?
(*pant*) (*pant*)

Many thanks, all!

Bruce

Bruce T. Harvey
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