

Using Flash on FreeBSD [Fwd: Macromedia Customer Service Request [8564611]]

Source: <http://unix.derkeiler.com/Mailing-Lists/FreeBSD/questions/2006-05/msg03026.html>

- *From:* Don Hinton <don.hinton@xxxxxxxxxxxxxxxx>
 - *Date:* Wed, 31 May 2006 13:35:53 -0500
-

Hi:

When trying to upgrade Flash, I ran into the following in the UPDATING file:

```
20060408:
AFFECTS: users of www/linux-flashplugin*
AUTHOR: hrs@xxxxxxxxxxx
```

These ports have been removed because the End User License Agreement explicitly forbids to run the Flash Player on FreeBSD.

For more details, see

<http://www.macromedia.com/shockwave/download/license/desktop/>.

So I contacted Adobe, see below, and according to the customer service rep, Astrid C. Villanueva, there is not problem with using Flash on FreeBSD, it's just not supported.

Therefore, would it be possible to add it back to the ports?

thanks...

don

----- Forwarded Message -----

```
Subject: Macromedia Customer Service Request [8564611]
Date: Wednesday 31 May 2006 13:33
From: "Service" <service@xxxxxxxxxxxxxxxx>
To: "don hinton" <don.hinton@xxxxxxxxxxxxxxxx>
```

Hi again Don,

Thank you for writing back and for the clarification provided.

I understand your feedback on the compatibility of Flash Player on FreeBSD.

Please note that Flash Player is not supported in FreeBSD, thus it not mentioned on the End User License Agreement that Flash Player can be downloaded and installed on the operating system. It is not that the web

player is prohibited in FreeBSD, but the operating system itself is not compatible with Player.

Please note that it is your option whether to install Flash Player on your FreeBSD; however, please note that we cannot provide you with any technical support, warranties or remedies for the software, although it is clearly stated on the End User License Agreement, the only authorized operating systems where you may download and install Flash Player.

To view the System Requirements of Flash Player, you may go to:

<http://www.macromedia.com/software/flashplayer/productinfo/systemreqs/>

In connection with this, if you would like to make suggestions or comments on how we can improve future versions of our software, or to report possible "bugs" in our current versions, please visit:

<http://www.macromedia.com/support/email/wishform/>

Your comments, suggestions, and ideas for improvements are very important to us. We appreciate you taking the time to send us this information.

I hope this additional information helps.

Thank you for your patience on this matter.

Should you have further concerns, feel free to write us back.

Regards,

Astrid C. Villanueva
Customer Service
Macromedia, now part of Adobe Systems

Please use your incident number 8564611 in any correspondence with us.

Customer Service at Macromedia, now part of Adobe Systems

<http://www.macromedia.com/support/service/>

Note concerning Attachments: Please do not send attachments in a reply to this email. Instead, can you please contact the support agent to make arrangements to send your files. Thank you.

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<http://people.vanderbilt.edu/~don.hinton/>

freebsd-questions@xxxxxxxxxxx mailing list

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