

Summary: Patch Failed wrong build level

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To: Unix Managers <tru64-unix-managers@ornl.gov>

I asked this

I patched my server this weekend and I have a problem now.

AS 2000 running 4.0g was Patchkit 3 Build 17 until this weekend

This weekend I applied Patchkit 4 build 22 then I installed a patch that was wrong and I need to know how to recover from this error.

I am getting users that try to view a report to screen and the system won't do it.

After talking with support I was told that I installed a patch that should be for build 17 not build 22.

I installed this patch T64KIT0019509-V40GB17-E-20030802 which corrects ee driver transmit timeout error.

I need to remove this patch but if I do I need to go back. What do I need to do??

I am waiting on support so they can see what needs to be done. But if anyone has ideas it would be appreciated.

Replies from Dr. Tom, Alan Davis, John Lanier

Basically when I installed the patches I installed them as a reversible patch. So all I had to do was to uninstall and reinstall.

But in further looking, some of the patches didn't install correctly since there was CSP's that were blocking them. Removing the CSP's and reinstalling the full patchkit then installing the correct build level ee device drive took care of my problem.

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